

TOWING AND ROADSIDE ASSISTANCE

See what our customers are saying...



If you carry Towing and Labor Costs coverage on your policy, the benefits of Express Road Service towing & roadside assistance are just a simple call away, 24 hours a day.

EXPRESS ROAD SERVICE PROVIDES THE HELP YOU NEED TO GET YOU BACK ON THE ROAD:

- ✓ Towing to the nearest repair facility
- ✓ Tire change
- ✓ Jump starts
- ✓ Gas, oil and coolant delivery
- ✓ Lockout service
- ✓ 24 hours a day

✓ TOWING

Express Road Service will tow your vehicle and any attached trailer to the nearest repair facility where temporary or permanent repairs can be made.

✓ LABOR

Includes roadside assistance and services to place the vehicle in a safe, driveable condition.

✓ USAGE

Towing and Labor are not subject to any deductible. The Express Road Service safeguard provides one tow per disablement and up to three services/towing occurrences per vehicle per policy period of 12 months.

HOW IT WORKS—IF YOU ADDED TO YOUR AUTO POLICY:

Call Express Road Service **1.800.331.7350**
with the following information available:

Call for your 10-digit Auto Policy Number

- ✓ Exact Location/Street Name
- ✓ Nearest Cross Street/Highway/
Direction of Travel
- ✓ Make/Color/License Plate Number
- ✓ Landmarks
- ✓ Phone # You're Calling From

YOUR SAFETY IS OUR CONCERN

If your vehicle becomes disabled in an area where you feel uncomfortable about your personal safety, please make every attempt to find a more secure location to call for help. Dial 911 or the local police immediately if you feel you are in any danger.

EXTREME WEATHER CONDITIONS

Service delays are sometimes unavoidable during extreme weather conditions, due to the heavy demand.

NOTE: Any items needed to complete a service (new battery, new tire, gas, etc.) are paid for by the customer. Motorcycles, dune buggies, antique vehicles, golf carts and snowmobiles do not qualify. Services exceeding \$75 in the state of WA are charged to the policyholder. See your auto policy for specific coverage details.

©2018 California Casualty | CA Lic # 0041343



TO ADD TOWING &
ROADSIDE ASSISTANCE,
CALL US TODAY!

