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### Message from the Editor

Dear Friend,

It's October! Give yourself a moment to enjoy the cooler air, take note of the leaves changing, and grab a bite or sip of something pumpkin spice.

In this Fall edition of *Connection*, you will see how our Customer Service Reps stay motivated; learn maintenance tips for your major appliances; prepare for Halloween with pedestrian safety information; and discover a few ways California Casualty gives back to the communities we serve.

Thank you for trusting us with your auto and home insurance needs.

Robin Freese  
Editor

### BEHIND THE SCENES

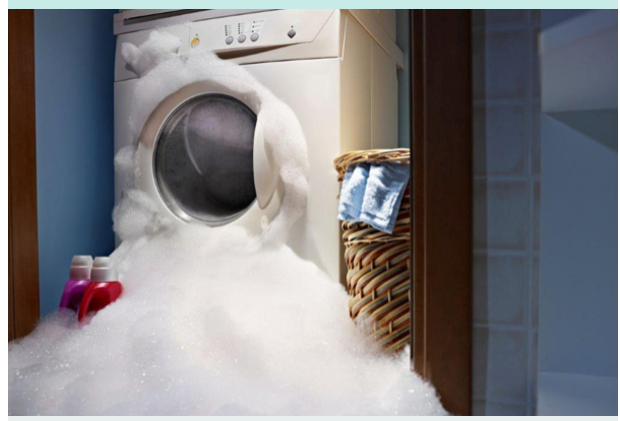


#### Our Customer Service Team is Here to Stay (Motivated)

See how our Customer Service Dept. is building a strong team of insurance professionals in today's world.

[Read the Full Article](#)

### CONSIDER THIS



#### A Little Time Now Will Save You a Lot of Money Later

Do a Fall refresh on your home's appliances with these easy-to-do maintenance checks by room.

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### GOOD TO KNOW



#### Halloween Costumes Create Dangers for Kids & Drivers

Keep the kiddos safe while trick-or-treating with visibility tips that work for every costume.

[Read the Full Article](#)

### IN YOUR COMMUNITY



#### Connect With Us to See Our Efforts in Action

Thanks to you, California Casualty has a lot of community stories to share. See them all here.

[Connect With Us](#)

If you missed previous editions of California Casualty *Connection*, we have a library [available here](#).

Follow California Casualty on social media and be sure to share with a friend...a family member...or a co-worker.



**California Casualty Connection** is published by California Casualty.

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