

# ON CALL FOR ALL



As an essential services provider that remains open to meet critical transportation and personal mobility needs, we want to ensure our ongoing commitment to providing the options and service level your policyholders, customers and employees need to feel confident.

## COMPLETE CLEAN PLEDGE

We are expanding and relaunching our cleaning protocols to include:

- **Enhanced cleaning guidance** for vehicles, shuttles and branch locations
- New branch signage, plus notifications confirming vehicles have been cleaned with particular **attention to 20-plus high-touch points**
- Alignment with the **USTA's Health and Safety Guidelines**



## RENTAL PROCESS ENHANCEMENTS

We are refining our current modified offerings in the coming weeks to implement more permanent low- and no-touch experiences for customers:

- **Advanced check-in** at neighborhood locations
- **"Show your pass and go"** options
- Enhanced **curbside and delivery processes**



## FINANCIAL STABILITY

Enterprise Holdings is a 60+ year-old company with the **experience and leadership** to manage through economic cycles, political turmoil and natural disasters. **We're equipped to handle the current situation** over the long-term because:

- Breadth of our **neighborhood network**
- Strong balance sheet and **overall financial position**
- **Investment grade** ratings

## NETWORK OF LOCATIONS

The **strength and size of our network** makes Enterprise Rent-A-Car uniquely capable of serving the needs of your customers and we are starting to thoughtfully **prepare for the reopening** of our locations.

