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Message from the Editor

Dear Friend,

Welcome to *California Casualty Connection*! This new, bimonthly e-newsletter is just for California Casualty policyholders, like you.

We're pleased to bring you news and stories to help improve your family's safety, share ideas to help you save time, money and hassle, and provide timely auto and home tips so you get the most out of your important assets.

Thanks for being part of our family...and welcome!

Mark Goldberg
Editor

P.S. To get the full, dynamic experience of this newsletter, please [view online here](#).

BEHIND THE SCENES



Wade Williams (left)
with California
Casualty's Greg
Roberge

Proving Our Commitment – One Customer at a Time!

Wade Williams' home was one of those threatened by the Sand Fire which blackened more than 40,000 acres and destroyed dozens of residences in July.

The plume of smoke could be seen from downtown L.A., over 40 miles away, as the firestorm forced the evacuation of thousands of people from California communities northwest of the city.

Wade opted out of a dinner date with friends to begin getting his critical possessions ready in case the call came to leave quickly.

His phone rang, and he assumed it was time to go. But it wasn't the call he was expecting – it was California Casualty Group Marketing Team Manager Susan Franz. Susan was reaching out to policyholders who may have been affected by the fire. She assured Wade that she and the company were closely monitoring the situation and asked if there was anything he needed.

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GOOD TO KNOW



Money and Safety -- You've Got a Lot Riding on Your Tires!

How often do you think about your tires? Did you know that they are an essential component to your vehicle safety and maintenance costs?

Worn tread makes it harder to stop (especially on wet or icy roads), often causing “hydroplaning” - losing contact with the road, which can make you feel like you are going to spin out of control. While you can't control weather and road conditions, you CAN do something to increase your safety by taking care of your tires.

Prolonging your tire tread also helps you save at the gas pump. Tires in better condition maximize your vehicle's fuel efficiency.

[Read More](#)

CONSIDER THIS



Go Green -- Go Paperless!

It's now easier than ever to file and access your California Casualty insurance documents! At any time and from anywhere, you can view and print your declaration pages, policy amendments and ID cards. End the paper mess and help the environment by signing up at www.CalCas.com/go-paperless-new.



Cover All Your Bases

Our Agency Services department offers a variety of products underwritten by insurance partners to meet your unique needs. As a member of the California Casualty community, you can tap in to an array of insurance solutions:

- Umbrella
- Motorcycle/ATV
- Boat
- Earthquake
- Pet Health
- Flood

Takeaway:
Contact California Casualty Agency Services to discuss your additional insurance needs. Email them at agencyservices@calcas.com or call 1-877-652-2638 today.

IN YOUR COMMUNITY

California Casualty Honors American Heroes

Our [Nominate a Hero](#) program was created to say THANKS to those who routinely go above and beyond to help and inspire others. Every month, selected nominees receive the recognition they deserve, as well as a \$250 gift card and their place in the “Hall of Heroes.” The person who submitted the winning hero's story receives a \$50 gift card for helping us honor a deserving individual. If you know or have witnessed such heroism as:

- An educator who has made an impact on their students' or colleagues' lives
- A nurse who excels at quality patient care and empathy
- A firefighter who has demonstrated exceptional bravery
- A police officer who goes the extra mile for their community

Give us the opportunity to recognize these exceptional people and share their stories!

[Nominate a Hero](#)

Follow California Casualty on social media and be sure to share with a friend...a family member...or a co-worker.

